

Impartiality Policy

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- 1.1. It is the policy of Warringtonfire to operate its business in accordance with the guiding principles of impartiality, competence, responsibility, openness, confidentiality, and responsiveness.
- 1.2. The objective of Warringtonfire is to integrate quality, service, and technical excellence into all aspects of its operations and this is achieved through the implementation of its Quality Management System (QMS).
- 1.3. Warringtonfire employs personnel, directly or indirectly, who are suitably qualified with necessary competencies and provides ongoing training to ensure that the required standards are maintained.
- 1.4. Warringtonfire functions independently from its legal entity and operates in a non-discriminatory manner, undertaking all certification and inspection activities impartially. Warringtonfire does not allow commercial, financial, or other pressures to compromise impartiality. Warringtonfire manages conflict of interest and ensures objectivity of its certification activities.
- 1.5. Warringtonfire has top management commitment to impartiality. As a mechanism for safeguarding its impartiality, Warringtonfire has appointed an Impartiality Committee, which has been vested by the Directors of the company to ensure impartiality is maintained throughout all the schemes that Warringtonfire operates.
- 1.6. All personnel are committed to understanding this policy, complying with the principles and documentation, and maintaining continued competence.
- 1.7. Compliance with this policy and achievement of objectives will inspire confidence in all interested parties in the value, integrity, credibility, and trust of certificates issued by Warringtonfire.

Natasha Bambridge

Divisional Director – Certification and Technical